What	is	Discourse
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Discourse-related Tasks

Models for Discourse Understanding

Conclusion 00

# Memory-Enhanced Models for Discourse Understanding COMP90042 Web Search and Text Analysis Guest Lecture

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Discourse Understanding

May 28th, 2019 1 / 35

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Discourse-related Tasks

Models for Discourse Understanding

Conclusion 00

### Table of Contents



- 2 Discourse-related Tasks
- 3 Models for Discourse Understanding



3

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What is Discourse	Discourse-related Tasks	Models for Discourse Understanding	Conclusion
O	0000000000000		00

## What is Discourse

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Conclusion 00

### Discourse

Discourse: a coherent, structured group of sentences (utterances)

#### Example

Yesterday, Ted was late for work. [It all started when his car wouldn't start. He first tried to jump start it with a neighbour's help, but that didn't work.] [So he decided to take public transit. He walked 15 minutes to the tram stop. Then he waited for another 20 minutes, but the tram didn't come. The tram drivers were on strike that morning.] [So he walked home and got his bike out of the garage. He started riding but quickly discovered he had a flat tire. He walked his bike back home. He looked around but his wife had cleaned the garage and he couldn't find the bike pump.] He started walking, and didn't arrive until lunchtime.<sup>a</sup>

<sup>a</sup>Example from WSTA L20

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3

What	is	Discourse
0		

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May 28th, 2019 5 / 35

3

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**Coreference resolution**: grouping all expressions referring to the same entity into the same cluster (implicitly requires the detection of entities, either do entity recognition in a pipeline or jointly with coreference resolution)

#### Example

He first tried to jump start it with a neighbour's help, but that didn't work.

**Coreference resolution**: grouping all expressions referring to the same entity into the same cluster (implicitly requires the detection of entities, either do entity recognition in a pipeline or jointly with coreference resolution)

#### Example

It all started when his car wouldn't start. He first tried to jump start it with a neighbour's help, but that didn't work.

**Winograd**: pronoun disambiguation, requiring a deep semantic understanding of text (Levesque et al., 2012)

#### Example

The woman held the girl against her **chest**. The woman held the girl against her **will**.

**Winograd**: pronoun disambiguation, requiring a deep semantic understanding of text (Levesque et al., 2012)

#### Example

The city councilmen refused the demonstrators a permit because they **feared** violence. The city councilmen refused the demonstrators a permit because they

advocated violence.

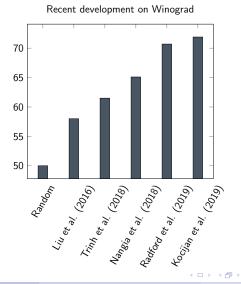
Challenging task with a success rate of  $\approx$  70% by recent works (Radford et al., 2019, Kocijan et al., 2019) Plenty of room for improvement

What is Discourse 0 Discourse-related Tasks

Models for Discourse Understanding

Conclusion 00

### Sentence-level Discourse Understanding Tasks



**Discourse segmentation**: identifying the boundaries between different segments of text

#### Example

[It all started when his car wouldn't start. He first tried to jump start it with a neighbour's help, but that didn't work.] [So he decided to take public transit. He walked 15 minutes to the tram stop. Then he waited for another 20 minutes, but the tram didn't come. The tram drivers were on strike that morning.]

## Short-story Understanding Tasks

**Story Cloze Test**: predicting the most coherent ending options to a given 4-sentence short story (Mostafazadeh et al., 2016)

#### Example

Story: Sam loved his old belt. He matched it with everything.
Unfortunately he gained too much weight. It became too small.
Coherent ending: Sam went on a diet. ✓
Incoherent ending: Sam was happy. X

#### Example

**Story**: Rick fell while hiking in the woods. He was terrified! He thought he had fallen into a patch of poison ivy. Then he used his nature guide to identify the plant.

**Coherent ending**: He was relieved to find out he was wrong.

**Incoherent ending**: Rick was soaking wet from falling in the pond. **X** 

## Story Understanding: a toy dataset bAbl

bAbl: reasoning-focused question answering (Weston et al., 2016)

Example		
#	Story	
1	Jeff went to the kitchen.	
2	Mary travelled to the hallway.	
3	<u>Jeff</u> picked up the <u>milk</u> .	
4	<u>Jeff</u> travelled to the <u>bedroom</u> .	
5	<u>Jeff</u> left the <u>milk</u> there.	
6	Jeff went to the bathroom.	
Qu	estion	Answer
Wh	ere is the milk now?	bedroom
Wh	ere is Jeff?	bathrom
Wh	ere was Jeff before the bedroom?	kitchen

Table: Key pieces of evidence for the first question are underlined, with distractors marked with dashed underline.

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## Document-level Reading Comprehension: SQuAD

**SQuAD**: reading comprehension with the answer being a continuous span of text in the given document (Rajpurkar et al., 2016, 2018)

#### Example

**Document**: Victoria (abbreviated as Vic) is a state in the south-east of Australia. Victoria is Australia's most densely populated state and its second-most populous state overall. Most of its population is concentrated in the area surrounding Port Phillip Bay, which includes the metropolitan area of its capital and largest city, Melbourne, which is Australia's second-largest city. Geographically the smallest state on the Australian mainland, Victoria is bordered by Bass Strait and Tasmania to the south, New South Wales to the north, the Tasman Sea to the east, and South Australia to the west.

Question: Where in Australia is Victoria located?

Answer: south-east

## Document-level Reading Comprehension: SQuAD

**SQuAD**: reading comprehension with the answer being a continuous span of text in the given document (Rajpurkar et al., 2016, 2018)

#### Example

**Document**: Victoria (abbreviated as Vic) is a state in the south-east of Australia. Victoria is Australia's most densely populated state and its second-most populous state overall. Most of its population is concentrated in the area surrounding Port Phillip Bay, which includes the metropolitan area of its capital and largest city, Melbourne, which is Australia's second-largest city. Geographically the smallest state on the Australian mainland, Victoria is bordered by Bass Strait and Tasmania to the south, New South Wales to the north, the Tasman Sea to the east, and South Australia to the west.

Question: How does Victoria rank as to population density?

Answer: most densely populated

## Document-level Reading Comprehension: SQuAD

**SQuAD**: reading comprehension with the answer being a continuous span of text in the given document (Rajpurkar et al., 2016, 2018)

#### Example

**Document**: Victoria (abbreviated as Vic) is a state in the south-east of Australia. Victoria is Australia's most densely populated state and its second-most populous state overall. Most of its population is concentrated in the area surrounding Port Phillip Bay, which includes the metropolitan area of its capital and largest city, Melbourne, which is Australia's second-largest city. Geographically the smallest state on the Australian mainland, Victoria is bordered by Bass Strait and Tasmania to the south, New South Wales to the north, the Tasman Sea to the east, and South Australia to the west.

Question: How does Melbourne rank as to population?

Answer: <No Answer>

# Multi-document Reading Comprehension: QAngaroo

QAngaroo: multi-document comprehension (Welbl et al., 2017)

#### Example

**Big Oak Tree State Park** is a state-owned nature preserve ... in the Mississippi Alluvial Plain portion of the Gulf Coastal Plain.

The Gulf Coastal Plain extends around the Gulf of Mexico in the Southern United States ...

The Southern United States, commonly referred to as the American South, Dixie, or simply the South, is a region of the United States of America.

Question: Where is **Big Oak Tree State Park** located? **Answer**: United States of America

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Discourse Understanding

Conclusion 00

## Dialog State Tracking

**Dialog state tracking**: maintaining up-to-date slot values regarding dialog states

User	Agent
	Hello and welcome
What kir Moderately priced Swed	d of food would you like? ish food
food: Swedish, price rar	ge: moderate, area: none
Table: An example from DS	TC-2 (Henderson et al., 2014)

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# Dialog State Tracking

**Dialog state tracking**: maintaining up-to-date slot values regarding dialog states

Exa	Imple
	User Agent
	Hello and welcome
	What kind of food would you like?
	Moderately priced Swedish food
	Sorry there is no Swedish restaurant in the moderate price range
	How about Asian food?
	food: Asian, price range: moderate, area: none
	Table: An example from DSTC-2 (Henderson et al., 2014)

What	is	Discourse
0		

Discourse-related Tasks

Models for Discourse Understanding

Conclusion 00

### Models for Discourse Understanding

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Discourse Understanding

May 28th, 2019 20 / 35

3

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What is Discourse 0 Discourse-related Tasks

Models for Discourse Understanding •0000000000

Conclusion 00

### Memory Networks

MEMORY NETWORKS: progressively incorporating evidence from the previous reasoning hop (Sukhbaatar et al., 2015)

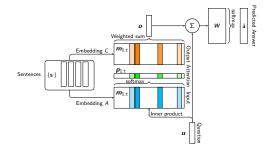


Figure: Illustration of a memory network with a single memory hop.

$$p_i = \operatorname{softmax}(\boldsymbol{u} \cdot \boldsymbol{m}_i), \qquad \boldsymbol{o} = \sum_{i=1}^m p_i \boldsymbol{m}_i, \qquad \hat{\boldsymbol{a}} = \operatorname{softmax}(\boldsymbol{W}(\boldsymbol{o} + \boldsymbol{u}))$$
Fei Liu (CIS Unimelb) Discourse Understanding May 28th, 2019 21 / 35

Discourse-related Tasks

Models for Discourse Understanding

Conclusion 00

## Memory Networks

MEMORY NETWORKS: progressively incorporating evidence from the previous reasoning hop (Sukhbaatar et al., 2015)

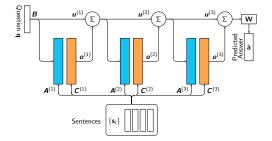


Figure: Illustration of a memory network with multiple memory hops.

$$p_i^{(k)} = \operatorname{softmax}(\boldsymbol{u}^{(k)} \cdot \boldsymbol{m}_i^{(k)}), \qquad \boldsymbol{o}^{(k)} = \sum_{i=1}^m p_i^{(k)} \boldsymbol{m}_i^{(k)}$$
$$\boldsymbol{u}^{(k+1)} = \boldsymbol{u}^{(k)} + \boldsymbol{o}^{(k)}, \qquad \hat{\boldsymbol{a}} = \operatorname{softmax}(\boldsymbol{W}(\boldsymbol{o} + \boldsymbol{u})) \quad \text{or } \boldsymbol{a} \in \operatorname{softmax}(\boldsymbol{W}(\boldsymbol{o} + \boldsymbol{u}))$$

## Memory Networks

Ston	Support	Memory Network			
Story	Support	Hop 1	Hop 2	Hop 3	
Jeff went to the kitchen.		0.00	0.00	0.00	
Mary travelled to the hallway.		0.00	0.00	0.00	
Jeff picked up the milk.	yes	0.82	0.00	0.00	
Jeff travelled to the bedroom.	yes	0.00	1.00	0.00	
Jeff left the milk there.	yes	0.18	0.00	1.00	
Jeff went to the bathroom.		0.00	0.00	0.00	

Question: Where is the milk now? Answer: bedroom, prediction: bedroom

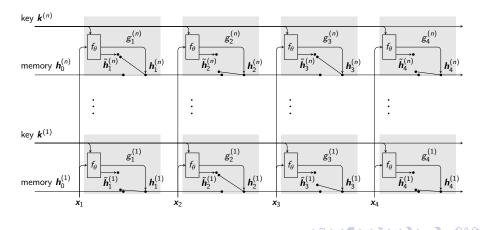
Table: An example of the attention weights of a 3-hop memory network trained on task 5 (3 argument relations) of the bAbl dataset. True supporting sentences are marked "yes" in the support column.

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Conclusion 00

### Dynamic Memory Chains

RECURRENT ENTITY NETWORKS: keeping track of entity states with external memory chains (Henaff et al., 2017)



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### Dynamic Memory Chains

1 Jeff went to the kitchen. ((1) Jeff in kitchen)

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### Dynamic Memory Chains

- 1 Jeff went to the kitchen. ((1) Jeff in kitchen)
- 2 Mary travelled to the hallway. ((1) Jeff in kitchen, (2) Mary in hallway)

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- 1 Jeff went to the kitchen. ((1) Jeff in kitchen)
- 2 Mary travelled to the hallway. ((1) Jeff in kitchen, (2) Mary in hallway)
- 3 Jeff picked up the milk. ((1) Jeff in kitchen carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in kitchen)

3

- 1 Jeff went to the kitchen. ((1) Jeff in kitchen)
- 2 Mary travelled to the hallway. ((1) Jeff in kitchen, (2) Mary in hallway)
- 3 Jeff picked up the milk. ((1) Jeff in kitchen carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in kitchen)
- 4 Jeff travelled to the bedroom. ((1) Jeff in bedroom carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in bedroom)

- 1 Jeff went to the kitchen. ((1) Jeff in kitchen)
- 2 Mary travelled to the hallway. ((1) Jeff in kitchen, (2) Mary in hallway)
- 3 Jeff picked up the milk. ((1) Jeff in kitchen carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in kitchen)
- 4 Jeff travelled to the bedroom. ((1) Jeff in bedroom carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in bedroom)
- 5 Jeff left the milk there. ((1) Jeff in bedroom carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in bedroom)

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- 1 Jeff went to the kitchen. ((1) Jeff in kitchen)
- 2 Mary travelled to the hallway. ((1) Jeff in kitchen, (2) Mary in hallway)
- 3 Jeff picked up the milk. ((1) Jeff in kitchen carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in kitchen)
- 4 Jeff travelled to the bedroom. ((1) Jeff in bedroom carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in bedroom)
- 5 Jeff left the milk there. ((1) Jeff in bedroom carrying milk, (2) Mary in hallway, (3) milk carried by Jeff in bedroom)
- 6 Jeff went to the bathroom. ((1) Jeff in bathroom, (2) Mary in hallway, (3) milk in bedroom)

Conclusion 00

### Dynamic Memory Chains

#	Story	Jeff	Memory Chai Mary	ns Milk
1	Jeff went to the kitchen.	in kitchen	_	_
2	Mary travelled to the hallway.	in kitchen	in hallway	_
3	Jeff picked up the milk.	in kitchen carrying milk	in hallway	in kitchen carried by Jeff
4	Jeff travelled to the bedroom.	in bedroom carrying milk	in hallway	in bedroom carried by Jeff
5	Jeff left the milk.	in bedroom <del>carrying milk</del>	in hallway	in bedroom <del>carried by Jeff</del>
6	Jeff went to the bathroom.	in bedroom	in hallway	in bedroom

Table: Dynamic memory chains keeping track of entities: Jeff, Mary and milk. The states of such entities are updated as new input is processed.

## Dynamic Memory Chains for Narrative Understanding

**Story Cloze Test**: predicting the most coherent ending options to a given 4-sentence short story (Mostafazadeh et al., 2016)

#### Example

**Story**: Rick fell while hiking in the woods. He was terrified! He thought he had fallen into a patch of poison ivy. Then he used his nature guide to identify the plant.

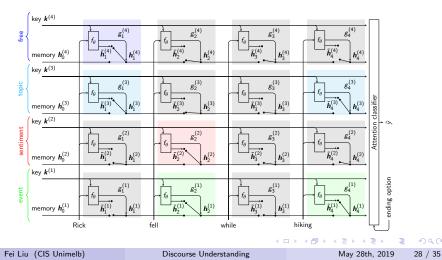
Coherent ending: He was relieved to find out he was wrong.

Incoherent ending: Rick was soaking wet from falling in the pond. X

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### Dynamic Memory Chains for Narrative Understanding

**Key motivation**: understanding a story from three perspectives: (1) event sequence, (2) sentiment trajectory, (3) topic consistency.

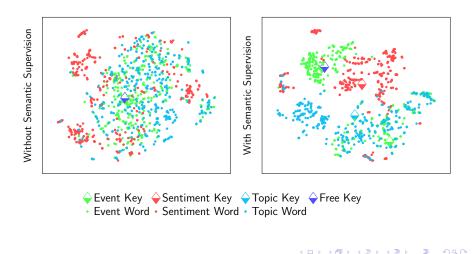


What is Discourse

Discourse-related Tasks

Models for Discourse Understanding 0000000000000

### Dynamic Memory Chains for Narrative Understanding



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### Coreference Resolution

RefReader: online text processing with a fixed-size working memory (Liu et al., 2019)

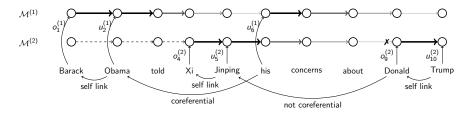


Figure: A referential reader with two memory cells. Overwrite and update are indicated by  $o_t^{(i)}$  and  $u_t^{(i)}$ ; in practice, these operations are continuous gates. Thickness and color intensity of edges between memory cells at neighboring steps indicate memory salience;  $\mathbf{X}$  indicates an overwrite.

### Coreference Resolution

REFREADER: compute token pair-wise coreferential probability: token at time  $t_2$  referring to that at  $t_1$  is defined as

$$\begin{split} \hat{\psi}_{t_1,t_2} &= \sum_{i=1}^{N} (u_{t_1}^{(i)} + o_{t_1}^{(i)}) & \text{update or overwrite at time } t_1 \\ &\times u_{t_2}^{(i)} & \text{update at time } t_2 \\ &\times \prod_{t=t_1+1}^{t_2} (1 - o_t^{(i)}) & \text{not overwritten in } [t_1 + 1, t_2] \end{split}$$

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### Coreference Resolution

 $\operatorname{Ref}\operatorname{Reader:}$  target coreference matrix:

	Barack	Obama	told	іХ	Jinping	his	concerns	_
Barack	0	1	0	0	0	1	0	
Obama	-	0	0	0	0	1	0	
told	-	_	0	0	0	0	0	
Xi	-	_	-	0	1	0	0	
Jinping	-	_	-	-	0	0	0	
his	-	_	—	-	-	0	0	
concerns	-	_	—	-	-	_	0	

Table: Example of the target coreference matrix with light and dark gray highlighting self-link and pronoun coreferential cells.

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What is Discourse	Discourse-related Tasks	Models for Discourse Understanding	Conclusion
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# Conclusion

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# Conclusion

- 1 Discourse-related Tasks
  - 1.1 Sentence-level Tasks
  - 1.2 Short Story-level Tasks
  - 1.3 Document-level Tasks
  - 1.4 Dialogue Tasks
- 2 Memory-enhanced Models for Discourse Understanding
  - 2.1 Memory Networks
  - 2.2 Dynamic Memory Chains
  - $2.3~{\rm RefReader}$  for Coreference Resolution

< 67 ▶

3 🕨 🖌 3

'hat is Discourse	Discourse-related Tasks	Models for Discourse Understanding	Conclusion ○●

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